

STEPHENS & MILLER

CARE GUIDE



EST. 1946



JEWELLERS

Your piece of jewellery is a combination of precious items that require appropriate care and attention. Wear, together with dust, pollution and common beauty and household products can dull and even corrode jewellery. Damaged or worn claws and clasps may result in the loss of a stone or, in the worst case, an entire piece. Following some simple steps can preserve the life of your jewellery and can help to maintain the condition; this will allow you to gain the most enjoyment from your Stephens & Miller piece.



WEARING

Please take into account any activities when choosing what jewellery to wear. We recommend avoiding wearing your jewellery to the beach, swimming pool or when playing sport and at the gym to avoid any knocks or scratches. Also when doing housework or gardening.

STORING

When not wearing, jewellery is best stored individually. The Stephens & Miller case that you were given at the time of purchase is the best means for storage. Chains should be closed at the clasp and laid flat to avoid the formation of knots.

CLEANING & MAINTENANCE

Professional cleaning and polishing is the best way to get your piece of jewellery to look new again. We recommend a clean and check as frequently as once a year, depending on how you wear your jewellery. This allows us to assess for any damage or maintenance requirements. The first professional clean and polish after purchase is complementary. At Stephens & Miller, we recommend to rhodium plate your white gold jewellery every 12 - 24 months, depending on wear. In between cleans, most of your jewellery can be maintained with a non-abrasive jewellery cleaner at home, such as a mild solution of six parts hot water to one part ammonia, using an old toothbrush into the settings. Special Instructions Stephens & Miller prides itself on a wide collection of jewellery made from different metals, stones and pearls. As each of these metals, stone and pearls have their own properties, they will also have their own individual care requirements. Therefore, the care instructions described below should be followed depending on its type.



EMERALD, TANZANITE AND OPAL

Do not use ultrasonic cleaning. Avoid sudden temperature changes. We recommend professional cleaning by Stephens & Miller.

DIAMONDS

Whilst being the hardest mineral known to man, diamonds are not indestructible. They can chip and cleave if they sustain enough force.

PEARLS

The lustre of pearls is due to the many layers of nacre applied over time. They are organic and re. Pearls will lose their lustre when exposed to contaminants such as hairspray, lotions, perfume, detergents and even the natural oils of our skin. Wipe over with a soft cloth after wear and store in a soft bag or case. Have necklaces and bracelets checked or restrung yearly. Note: Your pearls should be the last item you put on.

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